

Privacy Policy

These terms and conditions (the "Terms and Conditions") govern the use of **www.lvhss.com** (the "Site"). This Site is owned and operated by Zoe Ormerod. This Site is a news or media website.

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

Intellectual Property

All content published and made available on our Site is the property of Zoe Ormerod and the Site's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Site.

Limitation of Liability

Zoe Ormerod and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the Site.

Indemnity

Except where prohibited by law, by using this Site you indemnify and hold harmless Zoe Ormerod and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our Site or your violation of these Terms and Conditions.

Applicable Law

These Terms and Conditions are governed by the laws of the State of Victoria.

Additional Terms

- At Latrobe Valley Home Support Services, we are committed to protecting the privacy and confidentiality of our clients. This privacy policy outlines how we collect, use, and safeguard personal information to ensure compliance with applicable privacy laws.
Information Collection: We may collect personal information, including but not limited to names, addresses, contact details, medical history, and preferences. This information is obtained through consent, direct communication, or from authorized third parties.
Information Usage: Personal information is used solely for providing and improving our home care services. This includes assessing your needs, developing personalized care plans, coordinating with healthcare professionals, and ensuring proper care delivery. We may also use the information to communicate updates and promotional materials related to our services if you opt-in to receive such communications.
Information Protection.

Severability

If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

Changes

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our Site and the way we expect users to behave on our Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our Site.

Contact Details

Please contact us if you have any questions or concerns. Our contact details are as follows:

(04) 7482 7291

lvhss.reception@hotmail.com

29 Church Street Morwell VIC 3840

You can also contact us through the feedback form available on our Site.

Effective Date: 31st day of July, 2023